FACULTY OF ECONOMICS & BUSINESS

SYLLABUS

for

Bachelor of Business Administration (Three Years Degree Course)/ Bachelor of Business Administration (Hons.) (Four Years Degree Course) Credit Based Continuous Evaluation Grading System (CBCEGS)

(Semester: I-II)

Bachelor of Business Administration Under Credit Based Continuous Evaluation Grading System (Semester: III-IV)

> (Under Continuous Evaluation System) (Semester: V-VI) Session: 2024-25



The Heritage Institution

KANYA MAHA VIDYALAYA JALANDHAR

(Autonomous)

Programme Outcomes

Students of all undergraduate general degree Programmes at the time of graduation will be able to:

PO1.take informed actions after identifying the assumptions that frame our thinking and actions, checking out the degree to which these assumptions are accurate and valid, and looking at our ideas and decisions (intellectual, organizational, and personal) from different perspectives.

PO2. speak, read, write and listen clearly in person and through electronic media in English and in one Indian language, and make meaning of the world by connecting people, ideas, books, media and technology.

PO3.work and communicate effectively in inter-disciplinary environment, either independently or in a team, and demonstrate leadership qualities. Elicit views of others, mediate disagreements and help reach conclusions in group settings.

PO4.demonstrate empathetic social concern and equity centred national development, and the ability to act with an informed awareness of issues and participate in civic life through volunteering.

PO5. recognize different value systems including your own, understand the moral dimensions of your decisions, and accept responsibility for them.

PO6. understand the issues of environmental contexts and sustainable development.

PO7. recognize the need to engage in lifelong learning through continuing education and research.

BBA

Bachelor of Business Administration

Duration: 3 Years

Level: Graduation

Type: Degree

BBA provides the students a basic understanding of what management is all about. Along with this, students are taught the art of communicating effectively – this also prepares them for their entrepreneurial journey. Students get practical trainings in the form of presentations, case studies, visits to industries, and interactions with industry experts.

Programme Specific Outcomes

Towards the end of the programme, it would:

PSO1: strengthen a student's managerial and communication skills,

PSO2: enhance his/her decision making ability

PSO3: make the student ready for the corporate world

PSO4: develop self-confidence and awareness of general issues prevailing in the society

PSO5: give industry exposure to the students which would prepare them for their entrepreneurial journey

PSO6: prepare students for job types in different employment areas

Kanya Maha Vidyalaya, Jalandhar (Autonomous) SCHEME AND CURRICULUM OF EXAMINATION Bachelor of Business Administration (Three Years Degree Course)/ Bachelor of Business Administration (Honours) (Four Years Degree Course)

Under Credit Based Continuous Evaluation and Grading System (CBCEGS)

			Sem	nester I						
Course Code	Course Name	Course Type	Hours Per Week Credits			Ma	Exam inatio			
					Credits	Total	Ext.			n time
			L-T-P	L-T-P		Total	L	Р	СА	(in Hours
BBRL1421 BBRL1031 BBRL1431	Punjabi (Compulsory) ¹ Basic Punjabi ² Punjab History and Culture	С	4-0-0	4-0-0	4	100	70	-	30	3
BBRL-1212	English Language and Literature - I	MDC	4-0-0	4-0-0	4	100	70	-	30	3
BBRL-1323	Basic Accounting	DSC	4-0-0	4-0-0	4	100	70	-	30	3
BBRL-1324	Business Organization And Systems	DSC	4-0-0	4-0-0	4	100	70	-	30	3
BBRL-1175	Managerial Economics	DSC	4-0-0	4-0-0	4	100	70	-	30	3
BBRM- 1120	Computer Applications for Business	SEC	2-0-2	2-0-1	3	100	40	30	30	3+3
VACF-1492	*Foundation Course	VAC	2-0-0	2-0-0	2	50	35	-	15	1
	Total				25	600				

SESSION: 2024-25

C-Compulsory

MDC- Multi Disciplinary Course

DSC-Discipline Specific Course

SEC-Skill Enhancement Course

VAC- Value Added Course

¹Special paper in lieu of Punjabi (Compulsory)

²Special paper In lieu of Punjabi (Compulsory) for those students who are not domicile of Punjab

*Credits/ Grade Points of these courses will not be added in SGPA/ CGPA of the Semester/Programme. Only Grades will be provided.

Kanya Maha Vidyalaya, Jalandhar (Autonomous) SCHEME AND CURRICULUM OF EXAMINATION Bachelor of Business Administration (Three Years Degree Course)/ Bachelor of Business Administration (Honours) (Four Years Degree Course) Under Credit Based Continuous Evaluation and Grading System (CBCEGS)

Semester II										
CourseCode	Course	Course Type	Hours Per Week	Total Credits	Credits		Ma		Examinatio n time	
	Name					Tot	Ext.			(in Hours)
			L-T-P	L-T-P		al	L	P		(
BBRL-2421 BBRL-2031 BBRL-2431	Punjabi (Compulsory) ¹ Basic Punjabi ² PunjabHistory	C	4-0-0	4-0-0	4	100	70	-	A 30	3
BBRL- 2212	and Culture English Language Skills-I	AEC	4-0-0	4-0-0	4	100	70	-	30	3
BBRL-2323	Business Laws	DSC	4-0-0	4-0-0	4	100	70	-	30	3
BBRL-2324	Principles of Management	DSC	4-0-0	4-0-0	4	100	70	-	30	3
BBRL-2325	Fundamentals of Banking	DSC	4-0-0	4-0-0	4	100	70	-	30	3
BBRP-2090	Workshop on Life Skills	SEC	0-0-4	0-0-2	2	50	-	35	15	3
VACD-2161	*Drug Abuse: Problem, Management and Prevention (Compulsory)	VAC	2-0-0	2-0-0	2	50	35	-	15	3
	Total				24	550				

SESSION: 2024-25

C-Compulsory

AEC- Ability Enhancement Course

DSC-Discipline Specific Course

VAC- Value Added Course

¹Special paper in lieu of Punjabi (Compulsory)

²Special paper in lieu of Punjabi (Compulsory) for those students who are not domicile of Punjab

*Credits/ Grade Points of these courses will not be added in SGPA/ CGPA of the semester/Programme. Only Grades will be provided.

Kanya Maha Vidyalaya, Jalandhar (Autonomous)

SCHEME AND CURRICULUM OF EXAMINATION OF THREE YEAR DEGREE PROGRAMMME

BACHELOR OF BUSINESS ADMINISTRATION

SESSION: 2024-25

			Semest	er III						
Course Code	Course Name	Course Type	Hours Per Total Week Credits		Credits	Ma	arks	Examination time (in - Hours)		
			L-T-P	L-T-P		Total	Ext. L	P	CA	
BBRL3421 BBRL3031 BBRL3431	Punjabi (Compulsory) ¹ Basic Punjabi ² Punjab History andCulture	С	4-0-0	4-0-0	4	100	80	-	20	3
BBRL-3212	English (Compulsory)	С	4-0-0	4-0-0	4	100	80	-	20	3
BBRL-3173	Statistics for Business	С	4-0-0	4-0-0	4	100	80	-	20	3
BBRL-3324	Fundamentals of Human Resource Management	С	4-0-0	4-0-0	4	100	80	-	20	3
BBRL-3325	Fundamentals of Marketing Management	С	4-0-0	4-0-0	4	100	80	-	20	3
BBRL-3326	Indian Financial System	С	4-0-0	4-0-0	4	100	80	-	20	3
BBRL-3327	Management Accounting	С	4-0-0	4-0-0	4	100	80		20	3
AECE- 3221	*Environmental Studies (Compulsory)	AC	1-0-2	1-0-1	2	50	30	10	10	3
SECG- 3532	*Gender Sensitization	AC	2-0-0	2-0-0	2	50	40	-	10	
,	Total	1	1		32	700		1	-1	

C-Compulsory

AC-Audit Course

¹ Special paper in lieu of Punjabi (Compulsory).

² Special paper in lieu of Punjabi (Compulsory) for those students who are not domicile of Punjab.
*Marks of these papers will not be added in total marks and only grades will be provided.

Kanya Maha Vidyalaya, Jalandhar (Autonomous)

SCHEME AND CURRICULUM OF EXAMINATION OF THREE YEAR DEGREE PROGRAMMME

BACHELOR OF BUSINESS ADMINISTRATION

SESSION: 2024-25

	Semester IV										
Course Code	Course Name	Course Type	Hours Per Week L-T-P	Total Credits L-T-P	Credits	s Marks Tot Ext. al L P CA		$\begin{bmatrix} \text{Ext.} \\ \textbf{L} \end{bmatrix} = \textbf{P} \textbf{CA}$		Examination time (in Hours)	
BBRL-4421 BBRL-4031 BBRL-4431	Punjabi (Compulsory) ¹ Basic Punjabi ² Punjab History and Culture	С	4-0-0	4-0-0	4	100	80	-	20	3	
BBRL-4212	English (Compulsory)	С	4-0-0	4-0-0	4	100	80	-	20	3	
BBRL-4323		С	4-0-0	4-0-0	4	100	80	-	20	3	
BBRL-4324	Production and Operations Management	С	4-0-0	4-0-0	4	100	80	-	20	3	
BBRL-4325	Business Environment	С	4-0-0	4-0-0	4	100	80	-	20	3	
BBRL-4326	Operations Research	С	4-0-0	4-0-0	4	100	80	-	20	3	
BBRL-4327	Fundamentals of Insurance	С	4-0-0	4-0-0	4	100	80	-	20	3	
SECS-4522	*Social Outreach	AC	0-0-4	0-0-2	2	50		40	10		
	Total Credits				30	700					

C-Compulsory

AC-Audit Course

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² Special paper in lieu of Punjabi (Compulsory) for those students who are not domicile of Punjab.

^{*}Marks of these papers will not be added in total marks and only grades will be provided.

After the end semester exams of semester IV and before the commencement of Semester V, students are required to go for compulsory Internship of 4 weeks and on the basis of this internship they are required to submit a project.

KANYA MAHA VIDYALAYA, JALANDHAR (Autonomous) SCHEME AND CURRICULUM OF EXAMINATION OF THREE DEGREE PROGRAMME BACHELOR OF BUSINESS ADMINISTRATION

		SIGN 202 Semes					
Course Code	Course Name	Course Type		Mar	Examination time (in Hours)		
			Total	E	Ext.		
				L	Р		
BBRL-5421	Punjabi (Compulsory)	С					
BBRL-5031	¹ Basic Punjabi		50	40	-	10	3
BBRL-5431	² Punjab History and Culture						
BBRL-5212	English (Compulsory)	С	50	40	-	10	3
BBRL-5323	Company Law	С	50	40	-	10	3
BBRL-5324	Entrepreneurship and Small Business	С	50	40	-	10	3
BBRL-5325	Cost Accounting	С	50	40	-	10	3
BBRL-5326		С					
(OPTION CI)	All these options to be selected	C	50	40	-	10	3
BBRL-5327	from any one of the groups in	С					
(OPTION CII)	the table given below	-	50	40	-	10	3
BBRS-5328	³ SEMINAR	С	50	-	50	-	
SECJ-5551	*Job Readiness Course	AC	25	20	-	05	
	TOTAL		400	-	-	-	
Note: Students	can opt for any one of the follow	ing groups	:-				
Group A:							
Option AI	Consumer Behaviour						
Option A II	Advertising & Sales Management						
Group B:							
Option BI	Industrial relations & Labour Legislations						
Option BII	Organisation Change & Development						
Group C:	1 1						
BBRL-5326 (OPTION CI)	Management of Banking Operations						
BBRL-5327	Insurance and Risk Management						
(OPTION CII)							

SESSION 2024-2025

C-Compulsory

AC- Audit Course

¹Special paper in lieu of Punjabi (Compulsory).

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³Students need to go for internship of 4 weeks immediately after semester IV and present seminar on the basis of learning during internship.

*Marks of these papers will not be added in total marks and only grades will be provided.

KANYA MAHA VIDYALAYA, JALANDHAR (Autonomous) SCHEME AND CURRICULUM OF EXAMINATION OF THREE DEGREE PROGRAMME **BACHELOR OF BUSINESS ADMINISTRATION**

			S	emester V	Ί						
Course Code	Cour	se Name	Course Type		Mar	'ks		Examination time (in Hours)			
				Total	E	xt.	CA				
					L	Р					
BBRL-6421		bi (Compulsory)	C								
BBRL-6031		c Punjabi		50	40	-	10	3			
BBRL-6431		ab History and Culture									
BBRL-6212	Englis	sh (Compulsory)	C	50	40	-	10	3			
BBRL-6323	Incon	ne Tax	C	50	40	-	10	3			
BBRL-6324	Funda Marke	amentals of Capital ets	C	50	40	-	10	3			
BBRL-6325		ese options to be selected	С								
(Option-BI)	from a	any one of the groups in		50	40	-	10	3			
BBRL-6326		ole given below	С								
(Option-BII)				50	40	-	10	3			
BBRV-6327	Viva-	Voce	С	50	-	50	-				
	TOTA	\L		350							
	AGG	REGATE MARKS		2150							
Note: Student	s can c	opt for any one of the f	ollowing gr	oups:-							
Group A:											
Option AI		Services Marketing									
Option A II		E-Marketing									
Group B:											
BBRL-63	25	Training and Developme	nt								
(Option E	BI)										
BBRL-63		Contemporary Issues in Human Resource Management									
(Option-B	SII)			C							
Group C:											
OPTION-	C1	Security Analysis and Por	rtfolio Mana	gement							
OPTION-CII Contemporary Issues in		Contemporary Issues in A	Accounting								
Group D:		1									
OPTION-	DI	Export- Import Managem Documentation	ent and								
OPTION-	DII	Global Strategic Manage	ment								

Session: 2024-25

C: COMPULSORY

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Semester-I

Session: 2024-25

Basic Accounting Course Code: BBRL -1323

Course Outcomes:

After successful completion of this course, students will be able to -

CO1: Acquire conceptual knowledge of basic accounting and gain skills required for recording various kinds of business transactions.

CO2: Acquire indepth knowledge of maintaining different types of Subsidiary Books and different methods of calculating Depreciation.

CO3: Prepare final accounts of sole proprietor (Trading account, Profit & Loss Account and Balance Sheet).

CO4: Prepare final accounts of Companies as per Companies Act, 2013.

Semester- I

Session: 2024-25

Basic Accounting Course Code: BBRL -1323

Time: 3 Hours L-T-P 4-0-0 Max. Marks: 100 Theory: 70 CA: 30

Instructions for the Paper Setter

Eight questions of equal marks (14 marks each) are to be set, two in each of the four Sections (A-D). Questions of Sections A-D should be set from Units I-IV of the syllabus respectively. Questions may be sub divided into parts (not exceeding four). Candidates are required to attempt five questions, selecting at least one question from each section. The fifth question may be attempted from any Section.

UNIT-I

Introduction: Financial Accounting-Definition and Scope, Objectives of Financial Accounting, Accounting v/s Book Keeping, Terms used in accounting, Users of Accounting Information and Limitations of Financial Accounting.

Conceptual Frame work: Accounting Concepts, Principles and Conventions, Accounting Standards-Concept, Objectives, Benefits, Brief review of Accounting Standards in India, Accounting Policies, Accounting as a measurement discipline.

Recording of Transactions: Accounting Process/Cycle, Journal.

UNIT-II

Subsidiary Books, Ledger, Cash Book, Trial Balance, Bank Reconciliation Statement. **Depreciation:** Meaning, need & importance of depreciation, methods of charging depreciation (WDV & SLM).

UNIT-III

Final Accounts: Meaning of Financial Statements, Usefulness of Financial Statements, Elements of Financial Statements, Preparation of Trading and Profit & Loss Account and Balance Sheet without Adjustments.

Final Accounts with Adjustments: Treatment of Some Items which may be Direct Items, Indirect Items, Incomes and Expenses, Treatment of Items of Adjustment Appearing Outside the Trial Balance, Treatment of Items of Adjustment Appearing Inside the Trial Balance.

UNIT-IV

Introduction to Company Final Accounts: Important provisions of Companies Act, 2013 in respect of preparation of final accounts of a company. Understanding the Annual Report of a Company. **Computerised Accounting:** Computers and its application in accounting. Accounting software package (Tally)

Suggested Readings:-

- 1. Gupta, Ambrish, "Financial Accounting for Management: An Analytical Perspective", Pearson Education, New Delhi.
- 2. <u>Khatri</u>, Dhanesh, "Financial Accounting" Tata McGraw-Hill, New Delhi.
- 3. <u>Horngren</u>, Charles T., Sundem, Gart I, Elliot, John A. Philbrick, Donna R., "Introduction to Financial Accounting", Prentice Hall, New Delhi.
- 4. <u>Ramachandran</u>, N and Kakani, <u>Ram</u>, "Financial Accounting for Management", Tata McGraw-Hill, New Delhi.
- 5. <u>Shukla</u>, M.C., <u>Grewal T.S. and Gupta</u>, S.C., "Advance Accounts", Sultan Chand & Sons,New Delhi.

Note: The latest editions of the books should be followed.

Bachelor of Business Administration (Three Years Degree Course)/ Bachelor of Business Administration (Honours) (Four Years Degree Course) Under Credit Based Continuous Evaluation and Grading System (CBCEGS) Semester-I Session: 2024-25 Business Organization and Systems Course Code: BBRL-1324

Course Outcomes:

On successful completion of this course, students will be able to:

CO1: understand the meaning, importance and scope of business.

CO2: gain in-depth knowledge of different forms of organisation.

CO3: learn about the changing role of business towards society.

CO4: develop awareness of stock exchange and produce exchange.

Bachelor of Business Administration (Three Years Degree Course)/ Bachelor of Business Administration (Honours) (Four Years Degree Course) Under Credit Based Continuous Evaluation and Grading System (CBCEGS) Semester-I Session: 2024-25 Business Organization and Systems Course Code: BBRL-1324

Time: 3 Hours L-T-P 4-0-0 Max. Marks: 100 Theory: 70 CA: 30

Instructions for the Paper Setter

Eight questions of equal marks (14 marks each) are to be set, two in each of the four Sections (A-D). Questions of Sections A-D should be set from Units I-IV of the syllabus respectively. Questions may be sub divided into parts (not exceeding four). Candidates are required to attempt five questions, selecting at least one question from each section. The fifth question may be attempted from any Section.

UNIT-I

Introduction to Business and Commerce: Meaning and definition of business, Objectives of business, Essentials of a successful business, Scope of business, Business as an economic system Trade and aids to trade- Meaning, scope, functions and evolution of commerce & industry, Industrial Revolution-its effects. Industrialization in India.

UNIT-II

Forms of Business Organization: Sole-proprietorship, Partnership, Joint stock Company, Cooperative Society, Public Utilities, Selection of a suitable form of organization, Classification based on Business Unit.

Setting up a New Enterprise: Promotion of a business. Decisions in setting up an Enterprise – opportunity and idea generation, Role of creativity and innovation, Feasibility study and Business Plan, Business size and location decisions, various factors to be considered for starting a new unit, Problems in starting a new business.

UNIT-III

Business and Society: Changing Concepts and Objectives of Business, Professionalization, Business ethics, Business and culture, Technological Development and Social Change, Social responsibilities of business, Social Audit, Manager and his environment: external and internal **Domestic & Foreign Trade:** Import export trade procedure & their organization.

UNIT-IV

Organization of wholesale & retail trade - Recent trends in wholesale & retailing. Malls and Super Markets – their effect on economy.

Stock Exchange and Produce Exchange: Definition and Meaning, Importance, Functions, Listing, Dealers.

Suggested Readings:

- 1. <u>Kaul</u>, Vijay Kumar "Business Organization and Management: Text and Cases", PearsonEducation, New Delhi.
- 2. Singla, R.K., "Business Organization and Management", V.K. (India) Enterprises, New Delhi.
- 3. Daft, Richard L., Daft, J., Murphy, H., & Willmott, "Organization Theory and Design", CengageLearning EMEA, New Delhi.
- 4. Fernando, A.C., "Business Environment" Pearson Education, New Delhi.
- 5. Archie B. Carroll, Ann K. Buchholtz, "Business & Society: Ethics, Sustainability and Stakeholder Management", Cengage Learning, New Delhi.

Note: The latest editions of the books should be followed.

2/2

Semester-II Session: 2024-25 Business Laws Course Code: BBRL -2323

Course Outcomes:

After passing this course, the students will able to:

CO1: understand the Indian Contract laws.

CO2: understand the legal framework governing relationship between buyer and seller.

CO3: understand the provisions regarding Consumer Protection Act.

CO4: gain in-depth knowledge of negotiable instruments.

Course Code: BBRL -2323

Time: 3 Hours L-T-P 4-0-0

Instructions for the Paper Setter

Eight questions of equal marks (14 marks each) are to be set, two in each of the four Sections (A-D). Questions of Sections A-D should be set from Units I-IV of the syllabus respectively. Questions may be sub divided into parts (not exceeding four). Candidates are required to attempt five questions, selecting at least one question from each section. The fifth question may be attempted from any Section.

UNIT-I

Law of Contract (1872): Nature of contract, Classification, Offer and acceptance, Capacity of parties to contract, Free consent, Consideration.

UNIT-II

Law of Contract: Legality of object, Agreement declared void, Performance of contract; Discharge of contract, Remedies for contract of contract. Sales of Goods Act (1930): Formation of contracts of sale; Goods and their classification, price; conditions and warranties.

UNIT-III

Sales of Goods Act : Transfer of property in goods; Performance of the contact of sales; Unpaid seller and his rights, sale by auction; Hire purchase agreement. The Consumer Protection Act (1886): Definition of consumer, Features, Grievance regressed machinery.

UNIT-IV

Law of Agency: Meaning, Features of the Contract of Agency, Types of Agency, Creation of Agency, Rights and Duties of Principal and Agent, Personal Liabilities of an Agent, Termination of Agency, Irrevocable Agency.

Indemnity and Guarantee: Meaning of the Contract of Indemnity and Guarantee. Rights of Indemnity Holder and Indemnifier, Essentials and Types of contract of Guarantee, Nature and extent of Surety's Liability, Rights and Discharge of Surety.

Max. Marks: 100 Theory: 70 CA: 30

Suggested Readings:

- 1. Singh, Avtar, "The Principles of Mercantile Law", Eastern Book Company, Lucknow.
- 2. Kapoor, N.D., "Business Law", Sultan Chand & Sons, New Delhi.
- 3. Tulsian, P.C., "Business Law", Tata McGraw Hill, New Delhi.
- 4. Usa Tbp Usa, "Indian Business Law", International Business Publications, USA.

Bachelor of Business Administration (Three Years Degree Course)/ Bachelor of Business Administration (Honours) (Four Years Degree Course) Under Credit Based Continuous Evaluation and Grading System (CBCEGS) Semester-II Session: 2024-25 Principles of Management Course Code: BBRL -2324

Course Outcomes:

After successful completion of this course, students will be able to -

CO1. demonstrate their knowledge of business and management principles, discuss and communicate management evolution and how it would affect future managers

CO2. practice the process of managerial functions of planning and organizing.

CO3. able to underdstand various departmentation methods and how delegation of work is done.

CO4. practice the process of managerial functions of directing, staffing and controlling and acquire critical thinking and problem-solving skills

Semester-II

Session: 2024-25

Principles of Management

Course Code: BBRL -2324

Time: 3 Hours L-T-P 4-0-0

Instructions for the Paper Setter

Eight questions of equal marks (14 marks each) are to be set, two in each of the four Sections (A-D). Questions of Sections A-D should be set from Units I-IV of the syllabus respectively. Questions may be sub divided into parts (not exceeding four). Candidates are required to attempt five questions, selecting at least one question from each section. The fifth question may be attempted from any Section.

UNIT-I

Management: Meaning and definition, nature, purpose, scope, importance and functions, Management as art, science and profession, Management as a social system, Concept of management, administration and organization Principles of management, Scientific Management.

Evolution of Management Thought: Contribution of F.W. Taylor, Henri Fayol, Elton Mayo, Chester Barnard & Peter Drucker to the management thought. Various approaches to management (i.e. Schools of Management Thought), Indian management thought.

Management Techniques: Management by Objective: Meaning, Process, Benefits, And Weaknesses.

UNIT-II

Planning: Meaning, Significance, Types of plans, Nature, Elements: Objectives, Policies, Rules, Procedure, Strategy, Decision Making.

Organizing: Meaning, Nature and Purpose of organization, Theories of organization, principlesof organization, Forms of organization: Line, Functional and Line and Staff, Formal and informal organization, Delegation, Span of Management: Factors determining effective span.

UNIT-III

Departmentation: Definition, Departmentation by function, Territory, Product/service, Customer group and matrix organization, Decentralisation and Departmentation.

Authority: Definition, types, responsibility and accountability, delegation; definition, steps in delegation, obstacles to delegation and their elimination, decentralization vs centralization, determinants of effective decentralization

1/2

Max. Marks: 100 Theory: 70 CA: 30

UNIT-IV

Staffing: Meaning, nature and functions of HRM, Manpower management, factors affecting staffing, Recruitment, Selection, Training and Development, Performance appraisal: need and process.

Directing: Motivation: Meaning, Nature, Importance, Types, Theories of Motivation: Mc. Gregor's, Maslow and Herzberg. Leadership: Meaning, Nature, Styles, Managerial grid, Likert system, Theories: Trait, Behavioural, Situational and Followers.

Coordination: Principles and Techniques, Difference between coordination and cooperation. **Controlling:** Meaning, nature, importance, scope, principles, prerequisites, steps, limitations and techniques.

Suggested Readings:

- 1. Robbins, S.P., & Coulter, M.K., "Management", Pearson Education Inc., New Delhi.
- 2. Gupta, Meenakshi, "Principles of Management", PHI Learning Pvt. Ltd., New Delhi.
- 3. Koontz, H., Weihrich, H., & Aryasri, A.R., "Essentials of Management", Tata McGraw-Hill,New Delhi.
- 4. Aswathapa, K. "Essential of Business Administration", Himalaya Publishing House, Mumbai.

Note: The latest editions of the books should be followed.

2/2

Semester-II

Session: 2024-25 Fundamentals of Banking Course Code: BBRL -2325

Course Outcomes:

After successful completion of this course, students will be able to -

CO1. To give conceptual understanding of different banks.

CO2. To provide awareness of functioning of Central Bank and practical aspects of Banking.

CO3. To explain the functioning of clearing house system.

CO4. To explain different systems of Banking.

Semester-II

Session: 2024-25

Fundamentals of Banking Course Code: BBRL -2325

Time: 3 Hours L-T-P 4-0-0 Max. Marks: 100 Theory: 70 CA: 30

Instructions for the Paper Setter

Eight questions of equal marks (14 marks each) are to be set, two in each of the four Sections (A-D). Questions of Sections A-D should be set from Units I-IV of the syllabus respectively. Questions may be sub divided into parts (not exceeding four). Candidates are required to attempt five questions, selecting at least one question from each section. The fifth question may be attempted from any Section.

UNIT-I

Commercial Banks—Introduction, evolution, nature, functions, importance andservices provided by commercial banks. Types of Banks-Commercial Bank, Regional Rural Banks, Foreign Banks, CooperativeBanks, Public bank and Private bank, difference between public

and private banks.

UNIT-II

Central Bank—meaning and functions, Techniques of credit control, mechanism ofCredit Creation. Practical Aspect of Banking- Negotiable Instruments— Cheques, bills of exchangeand promissory notes, endorsements, difference between cheques and bills of exchange.

UNIT-III

Customer's Pass Book-Entries in Pass Book, Effects of errors favourable to the Bankerand Customer.

Clearing House System

UNIT-IV

Systems of Banking- Group and Chain Banking, Unit and Branch Banking, InvestmentBanking and Mixed Banking.

Suggested Readings:

- 1. Sundharam, Varsheney, "Banking Theory, Law & Practice", SultanChand & Co.
- 2. Shekhar, K.C; Shekhar, Lekshmy, "Banking Theory and Practice", VikasPublishing House.
- 3. Sethi, Jyotsana; Bhatia, Nishwan, "Elements of Banking and Insurance", PHI Learning
- 4. Private Limited, New Delhi
- 5. www.rbi.org

Note: The latest editions of the books should be followed.

Semester-II

Session: 2024-25 Workshop on Life Skills Course Code: BBRP-2090

Course Outcomes:

After completion of this course, students will be able to:

CO1: Learn those abilities that help promote overall well being and competence to be able to face the realities of life.

CO2: Develop psycho social competencies and interpersonal skills that will help them to make informed decisions, solve problems, think critically and creatively, communicate effectively, build healthy relationships, empathize with others and cope with managing their lives in a healthy and productive manner.

CO3: Adapt and adjust well with the changing demands of the society as young adolescents extend their relationships beyond parents and family and are intensely influenced by their peers and the outside world.

CO4: Get support in dealing with emotional conflicts and personal problems in the college and will learn how to incorporate the same in their daily lives.

Semester-II

Session: 2024-25 Workshop on Life Skills Course Code: BBRP-2090

Time: 3 Hours L-T-P 0-0-2

Max.Marks:50 Practical:35 CA:15

Instructions for the Paper Setters: The students will prepare Power Point Presentations on the topics specified in the syllabus. The examiner will evaluate the students on the basis of the presentation and their performance in Viva Voce.

Division of Marks: Presentation: 20 Viva-Voce: 15

This workshop is designed to create awareness on various concepts of Life Skills (Emotional skills, thinking skills and social skills).

- Understanding Self-Esteem
- Positive Self-Talk
- Self-Care Basics
- Balanced Self-Care
- Making Plans and Setting Goals
- Empathy
- Critical thinking
- Creative thinking
- Decision-making
- Problem Solving
- Effective communication
- Interpersonal relationship
- Coping with stress
- Coping with emotions

1/1 Bachelor of Business Administration Semester-III Session: 2024-25 Fundamentals of Human Resource Management Course Code: BBRL-3324

Course Outcome

After passing this course the student will be able to:

CO1: understand the concept of human resource management, human resource planning and job analysis.

CO2: become aware of recruitment & selection and know about employee retention strategies.

CO3: become aware of techniques of training & development and performance appraisal. CO4: become aware about employee remuneration, incentives, employee grievance system and job evaluation

Bachelor of Business Administration Semester-III Session: 2023-24 Fundamentals of Human Resource Management Course Code: BBRL-3324

Time: 3 Hours

L-T-P 4-0-0

Instructions for the Paper Setter

Eight questions of equal marks are to be set, two in each of the four Sections (A-D). Questions of Sections A-D should be set from Units I-IV of the syllabus respectively. Candidates are required to attempt five questions, selecting at least one question from each section. The fifth question may be attempted from any Section. Each question will carry 16 marks.

UNIT-I

Human Resource Management (HRM): Nature, Scope, Objectives and Functions of HRM, Evolution of HRM, Changing trends in HRM. Status and competencies of HR manager. Human Resource Planning (HRP|): Concept, need and importance of HRP, factors affecting HRP, Human Resource Planning Process.

Job Analysis: Meaning and Objectives, Process, Methods of collecting Job Data, Uses of Job Analysis, Problems of Job Analysis.

UNIT-II

Recruitment and Selection: Meaning and factors governing Recruitment, Recruitment sources and techniques. Meaning and Process of selection, problems associated with Recruitment and Selection.

Employee Retention: Meaning, factors responsible for high employee turnover, employee retention strategies.

UNIT-III

HR Training and Development: Concept and Need, Process of training, Development programme:- Identification of training and development needs, objectives, strategy & designing of training and development, implementation and methods of training programme and levels of training evaluation.

Performance Appraisal: Meaning, purpose, essentials of effective performance appraisal system, various components of performance appraisal, methods and techniques of performance appraisal

UNIT-IV

Managing Compensation and Employee Remuneration: Concept, objectives, components of Employee Remuneration, factors influencing Employee Remuneration, Challenges of remuneration, Incentive Plans, Fringe Benefits, Employee Health and Safety and employee grievance system.

Job Evaluation: Meaning, Process and Methods of Job evaluation.

Max. Marks: 100 Theory: 80 CA: 20

Suggested Readings:

- 1. Dessler, Gary, "Human Resource Management", New Delhi, Pearson Education Asia.
- 2. Durai, Pravin, "Human Resource Management," New Delhi, Pearson.
- 3. Noe, Raymond A., Hollenbeck, John R, Gerhart, Barry, Wright, Patrick M., "Human Resource Management: Gaining a Competitive Advantage," New Delhi, McGraw-Hill.
- Mathis, Robert L. and Jackson, John H, "Human Resource Management," New Delhi, Thomson Publishing.
- Gomez, Mejia, Balkin, Cardy, "Managing Human Resources," New Delhi, Pearson Education.
- Aswathappa, K., "Human Resource Management", Text and Cases. New Delhi, Tata McGraw – Hill.
- Snell, Scott, and Bohlander, George, "Human Resource Management," New Delhi, Cengage Learning.

Note: The latest editions of the books should be followed.

Bachelor of Business Administration Semester-III Session: 2024-25 Fundamentals of Marketing Management Course Code: BBRL-3325

Course Outcomes:

After passing this course the student will be able to:

CO1: understand what marketing is and how it improves an organisation's profitability and competitiveness.

CO2: understand how the consumer makes buying decision

CO3: know how prices for products are fixed.

CO4: understand different promotional techniques.

Bachelor of Business Administration Semester-III Session: 2024-25 Fundamentals of Marketing Management Course Code: BBRL-3325

Time: 3 Hours

L-T-P 4-0-0

Instructions for the Paper Setter

Eight questions of equal marks are to be set, two in each of the four Sections (A-D). Questions of Sections A-D should be set from Units I-IV of the syllabus respectively. Candidates are required to attempt five questions, selecting at least one question from each section. The fifth question may be attempted from any Section. Each question will carry 16 marks

UNIT-I

Marketing: Concepts, Philosophies and Importance, Scope of Marketing, the selling concept, the Marketing concept, Components of a modern marketing information system, Marketing Intelligence.

UNIT-II

Analyzing the Microenvironment; Needs and Trends, the Demographic Environment, Economic, Social-Cultural and Natural, Technological, Political-Legal Environment.

The Buying Decision Process: The Five Stage Model. Consumer buying behavior, factors influencing consumer behavior Levels of Marketing Segmentation, Meaning, need, Bases for segmenting consumer markets: Market Targeting, Bases for segmenting business markets.

UNIT-III

Product Life Cycle Marketing Strategies: Introduction stage and the Pioneer advantage, Growth, Maturity and Declining Stage. Marketing mix. Product Characteristics and Classifications; Product levels; The Customer value hierarchy, Product Classification, Differentiation. Packaging, Labeling, Branding. Understanding Pricing; Setting the Price, pricing methods and strategies.

UNIT-IV

Marketing Communications: Advertising: - Evolution, Definition, Features, Importance, Advertising and Publicity, Functions of advertising. Advertising media, advertising copy, Objections against advertising. Sales Promotions. Direct Marketing, Personnel Selling, Interactive Marketing and Word of Mouth marketing and Channels of distributions, Types of intermediaries.

Max. Marks: 100 Theory: 80 CA: 20

Suggested Readings:

- Kotler, Philip; Keller, Kevin; Koshey, Abraham; and Jha, Mithileshwar, "Marketing Management: South Asian Perspective", Pearson Education New Delhi.
- Ramaswamy, V.S. and Namakumari, S., "Marketing Management: Global Perspective, Indian Context", MacMillan.
- 3. Kurtz, David L. and Boone, Louis E., "Principles of Marketing, Thomson South-Western".
- Enis, B. M., "Marketing Classics: A Selection of Influential Articles", New York, McGraw-Hill.
- 5. Saxena, Rajan, "Marketing Management", Tata McGraw-Hill, New Delhi.

Note: The latest editions of the books should be followed.

Bachelor of Business Administration Semester-III Session: 2024-25 Indian Financial System Course Code: BBRL-3326

Course Outcomes:

On successful completion of this course, students will be able to:

CO1: understand the functioning and structure of the Indian Financial System in present scenario.

CO2: develop an understanding of the role of financial markets and RBI in the development of Indian Economy.

CO3: understand the role of financial intermediaries in development of financial markets.

CO4: develop an understanding of the role of financial instruments and importance of FII's and FDI's in Indian Economy.

Bachelor of Business Administration Semester-III Session: 2024-25 Indian Financial System Course Code: BBRL-3326

Time: 3 Hours

L-T-P 4-0-0

Instructions for the Paper Setter

Eight questions of equal marks are to be set, two in each of the four Sections (A-D). Questions of Sections A-D should be set from Units I-IV of the syllabus respectively. Candidates are required to attempt five questions, selecting at least one question from each section. The fifth question may be attempted from any Section. Each question will carry 16 marks

UNIT-I

Financial System: Functions, organisation/structure and an overview of Indian Financial System.

Financial Markets: Functions, organisation and types of financial markets, Securities Contract (Regulations)

Rules, SEBI (Securities Exchange Board of India).

UNIT-II

Financial Markets: An Overview of Primary and Secondary Market. Money Market Organisation & RBI (Role and functions).

UNIT-III

Financial Intermediaries: Non Banking financial companies, Mutual Funds: - Its Introduction and guidelines, schemes and products . IRDA Act of Insurance Companies.

UNIT-IV

An Introduction to FII's and FDI's and is importance. **Financial Assets/Instruments:** - An Overview of Capital Market instruments. Max. Marks: 100 Theory: 80 CA: 20

Suggested Readings:-

- 1. Khan, M.Y, "Indian Financial System" fifth edition by Tata McGraw HillPublishing Co.Ltd.
- 2. Vasant Desai, "The Indian Financial System & Development", Himalaya Publishing House.
- Dr.K.Ravichandran, "Merchant Banking & Financial Services", Himalaya Publishing House.
- 4. Bhole, L.M , "Indian Financial Institutions and Market", Tata McGraw Hill Publishing Co. Ltd.
- 5. Avadhani V.A., "Capital Market Management", Himalaya Publishing House.
- 6. SEBI Guidelines, Nabhi Publication.

Note: The latest editions of the books should be followed.

Bachelor of Business Administration Semester-III Session: 2024-25 Management Accounting Course Code: BBRL-3327

Course Outcomes:

On successful completion of this course, students will be able to:

CO1: explain the role of management accounting in decision making, analysis and

interpretation of financial statements through comparative, common size and trend analysis.

CO2: evaluate the fund flow and cash flow statements with practical examples and analysis of financial statement through ratios.

CO3: explain how management accounting contributes to financial reporting and working capital management.

CO4: understand the role of responsibility accounting and transfer pricing.

Bachelor of Business Administration Semester-III Session: 2024-25 Management Accounting Course Code: BBRL-3327

Time: 3 Hours

L-T-P

4-0-0

Instructions for the Paper Setter

Eight questions of equal marks are to be set, two in each of the four Sections (A-D). Questions of Sections A-D should be set from Units I-IV of the syllabus respectively. Candidates are required to attempt five questions, selecting at least one question from each section. The fifth question may be attempted from any Section. Each question will carry 16 marks

UNIT-I

Origin, Concept, nature and Scope of Management Accounting. Need and Importance of Management Accounting, Tools & techniques of Management Accounting, Limitations, Management Accountant duties, functions, Distinction between management accounting & Financial Accounting. Financial statement Analysis:- meaning, types, Comparative Statements, Common Size, Trend analysis, Introduction of EVA.

UNIT-II

Tools of Financial Analysis – Ratio Analysis (Liquidity, Activity, Solvency and Profitability ratios), Fund flow and cash flow analysis (Conceptual Only).

UNIT-III

Management Reporting – Importance Needs, Types, Requirements of good report preparation including prewriting and form of final draft, Working Capital Management: - Meaning, importance, need, advantages and disadvantages, factors affecting working capital requirements, principles of working capital management, Financing of working capital, Approaches for determining working capital mix, Trends in financing working capital by banks.

UNIT-IV

Responsibility Accounting: - Meaning, features, steps, types of responsibility centers, transfer price; meaning, methods, selection of transfer pricing method.

Max. Marks: 100 Theory: 80 CA: 20

Suggested Readings:

- 1. Jain, P.K and Khan M.Y "Management Accounting", Tata Mc Graw Hill Publishing Co. Ltd. New Delhi.
- 2. Horngren Charles, Gary, Sundem, Stratton William, "Introduction to Management Accounting", Pearson Education Publishers.
- 3. Jawaharlal, "Accounting for Management", Himalaya Publishing House, New Delhi.

Bachelor of Business Administration Semester-IV Session: 2024-25 Financial Management Course Code: BBRL -4323

Course Outcomes:

On successful completion of this course, students will be able to:

CO1: understand both the theoretical and practical role of financial management in business corporations.

CO2: analyse the financial requirements of corporations and different sources of finance along with the

calculation of costs of these sources.

CO3: apply various capital budgeting techniques for taking decisions regarding acceptance and

rejection of proposals.

CO4: aquire indepth knowledge about leverage and working capital concepts & its theories.

Time: 3 Hours

L-T-P 4-0-0

Instructions for the Paper Setter

Eight questions of equal marks are to be set, two in each of the four Sections (A-D). Questions of Sections A-D should be set from Units I-IV of the syllabus respectively. Questions may be subdivided into parts (not exceeding four). Candidates are required to attempt five questions, selecting at least one question from each section. The fifth question may be attempted from any Section. Each question will carry 16 marks

UNIT-I

Finance & Financial Management: Meaning and nature; Financial goal-profit vs. wealth maximization; Finance functions- investment, Financing, Liquidity and dividend decisions. Theories of capitalization. **Capital Structure Theories:** Conceptual framework. Determinants. Net income approach, Net operating income approach, Intermediary approach and M.M.approach.

UNIT-II

Cost of Capital: Meaning and significance of cost of capital; Calculation of cost of debt, Preference capital, Equity capital and retained earnings; Combined cost of capital. **Sources of finance:** Long term and short term.

UNIT-III

Capital Budgeting: Nature of investment decisions; Investment evaluation criteria on discounted cash flow criteria; Risk analysis in capital budgeting . **Dividend Policies:** Issues in dividend decisions. Forms of dividends; Theories of relevance and irrelevance of dividends.

UNIT-IV

Operating and Financial Leverage: Measurement of leverages; Financial and operating leverage, combined leverage. **Management of Working Capital:** Meaning, Significance and types of working capital; Approaches of working capital.

Max. Marks: 100 Theory: 80 CA: 20

Suggested Readings:

- Berk, Jonathan and DeMarzo, Peter, "Financial Management", Person Education, Dorling Kindersley (India) Pvt Ltd.
- Bhattacharya, Hrishlkas, "Working Capital Management: Strategies and Techniques". Prentice Hall, New Delhi.
- Brealey, Richard A and Stewart C. Myers, "Corporate Finance", McGraw Hill. Int. Ed, New York.
- 4. Chandra, Prasanna, "Financial Management", Tata McGraw Hill, Delhi
- 5. Hampton, John, "Financial Decision Making", Prentice Hall, Delhi
- 6. Pandey, I, M: "Financial Management", Vikas Publishing House, Delhi.
- Van Horne. J.G. and J.M. Wachowicz Jr, "Fundamentals of Financial Management". Prentice-Hall, Delhi.
- 8. Van Horne, James G, "Financial Management and Policy", Prentice Hall, Delhi,
- 9. Khan MY, Jain PK, "Financial Management", Tata McGraw Hill, New Delhi.

Bachelor of Business Administration Semester-IV Session: 2024-25 Production and Operations Management Course Code: BBRL-4324

Course Outcomes:

After passing this course students will be able to:

CO1: understand production and operations function & also evaluate location alternatives and discuss the importance of product design.

CO2:have the indepth knowledge of value analysis

CO3: understand the different methods of calculating inventory.

CO4: understand the principles of just-in-time systems and total quality management & also understand

importance of quality control.

Bachelor of Business Administration Semester-IV Session: 2024-25 Production and Operations Management Course Code: BBRL-4324

Time: 3 Hours

L-T-P 4-0-0

Instructions for the Paper Setter

Eight questions of equal marks are to be set, two in each of the four Sections (A-D). Questions of Sections A-D should be set from Units I-IV of the syllabus respectively. Questions may be subdivided into parts (not exceeding four). Candidates are required to attempt five questions, selecting at least one question from each section. The fifth question may be attempted from any Section. Each question will carry 16 marks

UNIT-I

Introduction: - Concept of Production & Operations management, Market Analysis, Competitive Priorities and capabilities. New Product Design and development. Plant location and Plant layout. Scheduling for Manufacturing Systems.

Production Scheduling Techniques Sequencing. Economic Batch Quantity with Joint Production Runs, Gantt. Charts. Network Analysis.

UNIT-II

Productivity: Concept and Importance, Factors Affecting Productivity, Methods to improve productivity. Value Analysis.

Work study: Methods Analysis - Various Charts, Principles of Motion Economy. Work Measurement.

UNIT-III

Inventory Management: Concept and Classification of Inventory, Relevant Cost Inventory Decisions:- Inventory Control Models, Reorder level, Lead Time and Safety Stock..

UNIT-IV

Supply Chain Management: Concept & Components of Supply Chain, Activities in Supply Chain Management, Logistics

Management.

Quality Issues: Concept of Quality and Total Quality Management, Statistical Quality Control. Just in Time Manufacturing Systems.

Max. Marks: 100 Theory: 80 CA: 20

Suggested Readings:

- 1. B. Mahadevan "Operations Management Theory & Practice", Pearson Education.
- 2. Kanishka Bedi, "Production & Operations Management", Oxford Higher Education.
- 3. L.J. Krajewski & L.P. Ritzman "Operations Management Processes & Value Chains", Pearson Education.
- 4. B.S. Goel "Production Operation Management".
- Richard B Chase, F Robert Jacobs, Nicholas J Aquilano and Nitin K Agarwal, "Operations Management For Competitive Advantage", The McGraw Hill Companies.

Bachelor of Business Administration Semester-IV Session: 2024-25 Business Environment Course Code: BBRL-4325

Course Outcomes:

After passing this course the student will be able to:

- CO1: know the impact of the economic environment, political, legal and social factors on business.
- CO2: learn about the importance of ETOP and SWOT analysis in business.
- CO3: know the concept of Economic planning and role of NITI Aayog in development of India.

CO4: know about various policies of government which affects the business.

Bachelor of Business Administration Semester-IV Session: 2024-25 Business Environment Course Code: BBRL-4325

Time: 3 Hours

L-T-P 4-0-0

Instructions for the Paper Setter

Eight questions of equal marks are to be set, two in each of the four Sections (A-D). Questions of Sections A-D should be set from Units I-IV of the syllabus respectively. Questions may be subdivided into parts (not exceeding four). Candidates are required to attempt five questions, selecting at least one question from each section. The fifth question may be attempted from any Section. Each question will carry 16 marks

UNIT-I

The Concept, Nature and Significance of business environment. Influence of environmental factors like economic, political, legal, social, technological and International upon business. The relationship of various environmental forces on business. The need for environmental analysis and diagnosis. Description of environmental analysis. Techniques for environmental analysis, the role of business manager in analysis and diagnosis of environment.

UNIT-II

The process of environmental scanning and its importance. Environmental Threats and Opportunity Profile (ETOP) and SWOT analysis of some important industries. Aspects of Economic Reforms: Liberalisation; Privatisation; Globalisation and its Implications for India.

UNIT-III

Economic Planning in India: objectives, NITI Aayog: objectives, functions and role in economic planning Analysis of Current Annual Budget. The Social responsibility of business, social audit, business ethics & corporate governance.

UNIT-IV

Deficit Financing and its implications for the Indian Economy; Disinvestment of Public Enterprises: Rationale; Objectives and Implications.

Fiscal and Monetary Policy Changes in India, Salient Features of FEMA.

Max. Marks: 100 Theory: 80 CA: 20

Suggested Readings:

- 1. Francis Cherunilam, "Business Environment", Himalaya Publishing House, New Delhi.
- 2. K Aswathappa, "Legal Environment of Business", Himalaya Publishing House.

New Delhi.

- 3. M. Adhikary, "Economic Environment for Business", Sultan Chand & Sons, New Delhi.
- 4. Ruddar Dutt and KPM Sundharam, "Indian Economy", S. Chand and Company Ltd., New Delhi
- 5. P.K. Ghosh and G.K. Kapoor, "Business Policy and Environment", Sultan Chand and Sons, Delhi.
- 6. Paul Justin, "Business Environment Text and Cases", Tata McGraw Hills Pvt. Ltd., New Delhi
- 7. Govt. of India, Five Years Plan Documents.
- 8. Govt. of India, Various Issues of Annual Economic Survey of India.

Bachelor of Business Administration Semester-IV Session: 2024-25 Operations Research Course Code: BBRL-4326

Course Outcomes:

After successful completion of this course, students will be able to:

CO1: Have conceptual understanding of Operations Research, LPP and their practical relevance.

CO2: Have comprehensive understanding of various quantitative techniques like Assignment, Transportation, etc.

CO3: Understand the usage of PERT and CPM in solving the complex problems which are beyond the control of Management.

CO4: Have comprehensive understanding of Inventory Control, Game Theory and their applications in competitive situations.

Bachelor of Business Administration Semester-IV Session: 2024-25 Operations Research Course Code: BBRL-4326

Time: 3 Hours

L-T-P 4-0-0

Instructions for the Paper Setter

Eight questions of equal marks are to be set, two in each of the four Sections (A-D). Questions of Sections A-D should be set from Units I-IV of the syllabus respectively. Candidates are required to attempt five questions, selecting at least one question from each section. The fifth question may be attempted from any Section. Each question will carry 16 marks

UNIT-I

Operations Research: Meaning, significance and scope. Introduction to linear programming, formation of Linear Programming Problem, Graphical method, Simplex Method, Two Phase Simplex Method. Duality in Linear Programming, Definition of Dual Problem, general rules of converting primal into its dual.

UNIT-II

Transportation Problems, Assignment Problems

UNIT-III

CPM/PERT-Basic concepts of Network Models, Preparation of the Network diagram, project duration and critical path, probability of Project completion.

UNIT-IV

Games Theory: Two persons zero sum games, pure strategies, mixed strategies, Dominance. **Inventory-**Types, Nature and classification Economic lot size models, quantity discounts.

Suggested Readings:

- 1. V.K. Kapoor, "Operation Research".
- 2. N.D. Vohra, "Quantitative Techniques in Management".
- 3. Narinder K. Sethi, "Operation Management".
- 4. Gordon/Pressman, "Quantitative Decision Making for Business".
- 5. C.R. Kothari, "Quantitative Methods".
- 6. Barry Shore, "Quantitative Method for Research".

Note: The latest editions of the books should be followed.

Max. Marks: 100 Theory: 80 CA: 20

Bachelor of Business Administration Semester-IV Session: 2024-25 Fundamentals of Insurance Course Code: BBRL-4327

Course Outcomes:

On successful completion of this course, students will be able to:

CO1: have conceptual clarity of basic concepts and principles of insurance.

CO2: understand the regulatory framework of Insurance in India.

CO3: acquire knowledge about reinsurance and process of underwriting.

CO4: gain in-depth knowledge of various distribution channels in insurance.

Bachelor of Business Administration Semester-IV Session: 2024-25 Fundamentals of Insurance Course Code: BBRL-4327

Time: 3 Hours

L-T-P 4-0-0

Instructions for the Paper Setter

Eight questions of equal marks are to be set, two in each of the four Sections (A-D). Questions of Sections A-D should be set from Units I-IV of the syllabus respectively. Questions may be subdivided into parts (not exceeding four). Candidates are required to attempt five questions, selecting at least one question from each section. The fifth question may be attempted from any Section.

UNIT-I

Insurance- Concept of Insurance, Need, Purpose, Principles of Insurance-Principle of Indemnity, Principle of Insurable Interest, Principle of Subrogation, Principle of Utmost Good Faith, Principle of Proximate Cause, Principle of Contribution.

Reforms In Indian Insurance Sector-meaning, need and its Implications

UNIT-II

Legal Framework- Insurance Act 1938, LIC Act 1956, GIC Act 1972 and IRDA 1999 An overview of Insurance Industry- Types of Insurance –Life Insurance, Marine Insurance, Motor Vehicle Insurance, Health Insurance, Liability Insurance.

UNIT-III

Underwriting-Meaning, Purpose and Process of Underwriting Reinsurance-Meaning, Features of reinsurance, difference between reinsurance and double insurance, Essentials of Reinsurance Programs as per IRDA.

UNIT-IV

Distribution Channels in Insurance- Role and Code of Conduct by IRDA for Agents, Direct Marketing, Bancassurance and Brokers. Insurance Specialists- Underwriters, Surveyors and Loss Assessors, Actuaries, Third Party Administrators.

Max. Marks: 100 Theory: 80 CA: 20

Suggested Readings:

- 1. Sethi, Jyotsana and Bhatia, Nishwan, "Elements of Banking and Insurance".
- 2. Emmett J.Vaughan and Therese Vaughan "Fundamentals of Risk and Insurance"
- 3. Agarwal, O.P "Banking and Insurance"
- 4. Periasamy, P; Veeraselvam, M., "Risk and Insurance Management", Tata Mc Graw Hill
- 5. www.irda.org

Bachelor of Business Administration Semester-V Session: 2024-25 Company Law Course Code: BBRL-5323

Course Outcomes:

On successful completion of this course, students will be able to:

CO1: have in depth knowledge about formation of a company and its registration, MOA and learn the mode to register and fill the documents online.

CO2: learn about AOA, prospectus and related provisions

CO3: able to understand different types of share capital and related provisions and have a clear conceptual understanding about the powers, duties and legal position of directors.

CO4: have in depth knowledge about company meetings and their winding up procedures.

Bachelor of Business Administration Semester-V Session: 2024-25 Company Law Course Code: BBRL-5323

Time: 3 Hours

Max. Marks: 50 Theory: 40 CA: 10

Instructions for the Paper Setter: Eight questions of equal marks are to be set, two in each of the four Sections (A-D). Questions of Sections A-D should be set from Units I-IV of the syllabus respectively. Questions may be subdivided into parts (not exceeding four). Candidates are required to attempt five questions, selecting at least one question from each section. The fifth question may be attempted from any Section. Each question will carry 8 marks

UNIT-I

Company – Meaning, Latest Amendments, Features, Types, Formation: Promotion and Registration, Preliminary contracts, Limited Liability Partnership, One Person Company. Memorandum of Association: Meaning, Importance, Contents, Alteration, Doctrine of Ultra Vires.

UNIT-II

Article of Association: Meaning, Contents, Alteration, Differences between Memorandum of Association and Articles of Association, Constructive notice of Memorandum and Article, Doctrine of Indoor Management. Prospectus: Definition, Dating and Registration of Prospectus, Kind of Prospectus: Shelf Prospectus, Deemed Prospectus, Abridged Prospectus, Red herring Prospectus, Liability for Misstatement in prospectus.

UNIT-III

Share Capital: Kinds, Classes of Capital, Alteration of Capital, Further issue of Capital, Voting Rights. Transfer and transmission of shares

Board of Directors: Directors Powers, duties, appointment, removal, legal position, Borrowing Powers, Managerial Remuneration. Women Directors.

UNIT-IV

Company Meetings :-Rules of Meetings, Annual general meeting, extraordinary general meeting, Meeting of BOD, Quorum for different meetings, Kinds of resolutions, dividend, Procedure for Conducting Meetings (including Board meetings).

Winding Up- Modes of Winding up, Commencement and Procedure of Winding up and Consequences of Winding up order.

Suggested Readings:

- 1. Avtar Singh, "Company Law".
- 2. N. D. Kapoor, "Company Law & Secretarial Practice".

Bachelor of Business Administration Semester-V Session: 2024-25 Entrepreneurship and Small Business Course Code: BBRL-5324

Course Outcomes:

On successful completion of this course, students will be able to:

CO1: Understand basic concepts in the area of entrepreneurship, the role and importance

of entrepreneurship for economic development,

CO2: know about the role of Entrepreneurship Development Programmes in Entrepreneurship.

CO3: understand about the role of Small Scale Business, growth and diversification strategies

in Entrepreneurship.

CO4: understand the contribution of Commercial banks in promoting and servicing small business

Bachelor of Business Administration Semester-V Session: 2024-25 Entrepreneurship and Small Business Course Code: BBRL-5324

Time: 3 Hours

Max.Marks:50 Theory: 40 CA: 10

Instructions for the Paper Setter: Eight questions of equal marks are to be set, two in each of the four Sections (A-D). Questions of Sections A-D should be set from Units I-IV of the syllabus respectively. Questions may be subdivided into parts (not exceeding four). Candidates are required to attempt five questions, selecting at least one question from each section. The fifth question may be attempted from any Section. Each question will carry 8 marks

UNIT-I

Concept of Enterpreneurship: The Enterpreneur: Definition, nature, and characteristics of enterpreneurhsip. Emergence of enterpreneurial class including women enterpreneurs. Theories of enterpreneurship ; Socio-economic environment and the enterpreneur. The concept of joint stoke company, public company, private company, government company, partnership company, Hindu undivided family.

UNIT-II

Characteristics of Enterpreneur- Leadership risk taking, decision making and business planning. Innovation and enterpreneurship, enterpreneurial behavior and motivation.

Enterpreneurial Development Programmes -Their relevance and achievements, Role of government in organising such programmes. Critical Evaluation.

UNIT-III

Small Business as a Seed Bed of Enterpreneurship: Concept of business venture. The start-up process: Concept, Plan, Implementation, Intial Strategic Planning, Product and Marketing Scope, Legal and tax consideration, risk analysis and financial considerations.

Profit Planning in Small Enterprise: Growth Strategies and diversification. Finance Management in current operations and expansion of capital.

UNIT-IV

Role of Small Business in the national economy. National Policies for small business development. Government and Non-Governmental assistance.

Contribution of Commercial Banks in Promoting and servicing small business. Small business and modern technology.

Suggested Readings:

- 1. Hall, B. Pricke; and Royce L. Brahamson, "Small Business Management".
- 2. Kenneth R., Van Voorthis, "Enterpreneurship and Small Business Management".
- 3. Hans Schollhammer and Arthur H. Kuriloff, "Enterpreneurship and Small Business Management".
- 4. Joseph R. Mancuso, "How to Start, Finance and Manage Your Own Small Business".
- 5. Sharma, R.A, "Enterpreneurial Change in Indian Industries".
- Dhar, P.N. and Lydall H.F., "The Role of Small Enterprises in Indian Economic Development".

Bachelor of Business Administration Semester-V Session: 2024-25 Cost Accounting Course Code: BBRL-5325

COURSES OUTCOMES:

On successful completion of this course, students will be able to:

CO1: Describe how cost accounting is used for decision making and performance evaluation, cost concepts, determine material and labor costing.

CO2: Explain and understand contract costing and process costing.

CO3: Assess how cost-volume-profit are related and use CVP analysis as a planning and decision- making tool, other techniques as managerial costing, and standard costing.

CO4: Prepare a budget and use budgetary control and other techniques like standard costing and marginal costing for performance evaluation and cost control.

Bachelor of Business Administration Semester-V Session: 2024-25 Course Code: BBRL-5325 Course Title: Cost Accounting

Time: 3 Hours

Max. Marks: 50 Theory: 40 Practical: 10

Instructions for the Paper Setter: Eight questions of equal marks are to be set, two in each of the four Sections (A-D). Questions of Sections A-D should be set from Units I-IV of the syllabus respectively. Questions may be subdivided into parts (not exceeding four). Candidates are required to attempt five questions, selecting at least one question from each section. The fifth question may be attempted from any Section. Each question will carry 8 marks

UNIT-I

Introduction:- Concept of cost, costing, cost Accounting & Cost Accountancy, Limitations of Financial Accounting, Origin and Objectives of cost Accounting, Advantages and limitations of Cost Accounting, Difference between Financial and Cost Accounting, Cost unit & Cost centre, Elements of cost, Material, Labour and other Expenses Classification of cost, Types of Costs and Preparation of Cost Sheet.

UNIT-II

Methods of Costing:- Contract Costing Process Costing - Meaning, Features, Normal and Abnormal Loss/ Gains

UNIT-III

Marginal Costing – Meaning and various concepts - Fixed Cost Variable Cost, Contribution, P/V Ratio, Break Event Point, Margin of Safety.

Standard Costing- Definition and Meaning of Various Concepts Advantages and Limitations of Standard Costing.

Variance Analysis - Material and Labour Variances only.

UNIT-IV

Budget and Budgetary Control- Definition, Meaning and objectives of Budgetary control Advantages and disadvantages of Budgetary Control Types of Budget.

Suggested Readings:

1. Vasistha and Saxena, "Advanced Cost Accounting",

- 2. Jain. S.P. and Narang, "Advanced Cost Accounting".
- 3. Maheshwari, S.N. "Cost Accounting"
- 4. Arora, M.N "Cost Accounting Principles & Practices", Vikas Publishing House, New Delhi
- 5. Dev, Prabhu "Cost Accounting", Himalaya Publication, New Delhi

Bachelor of Business Administration Semester-V Session: 2024-25 Management of Banking Operations Course Code: BBRL-5326(OPTION CI)

COURSE OUTCOMES:

After passing this course the students will be able to:

- CO1: understand the regulatory framework of RBI
- CO2: understand the various types of risk & its framework
- CO3: have in-depth knowledge of Basel Norms & regulatory framework
- CO4: understand the framework of Asset Liability Management

Bachelor of Business Administration Semester-V Session: 2024-25 Management of Banking Operations Course Code: BBRL-5326(OPTION CI)

Time: 3 Hours

Max.Marks:50 Theory:40 CA:10

Instructions for the Paper Setter: Eight questions of equal marks are to be set, two in each of the four Sections (A-D). Questions of Sections A-D should be set from Units I-IV of the syllabus respectively. Questions may be subdivided into parts (not exceeding four). Candidates are required to attempt five questions, selecting at least one question from each section. The fifth question may be attempted from any Section. Each question will carry 8 marks

UNIT I

Management of banks: Regulatory role of RBI, Monetary Policy-meaning and its implications. Laws in banking-RBI Act 1934, Negotiable Act 1881, The Banking Regulation Act 1949.

Types of Bank Accounts- Fixed or time deposit account, Savings bank deposit account, Current deposit account, Recurring deposit account.

UNIT II

Lending- Features of bank credit, types of lending, terms and conditions of lending, different types of loans and their features. Risk management in banks- types of risks.

UNIT III

Capital Adequacy- the Basel Accord implications for bank, CRAR and Prudential Norms for asset classification, income recognition and provisioning, Anti- money laundering and KYC norms.

UNIT IV

Introduction to Asset Liability Management, Customer Relationship Management, Corporate Governance in Commercial Banks. Innovations in Banking with special reference to Fee Based Services.

Suggested Readings:

- 1. Padmalatha, Suresh and Justin Paul, "Management of Banking and Financial Services", Pearson Education, New Delhi.
- 2. Sharma, R.K., Gupta, Shashi K, Jagwant Singh, "Banking and Insurance"
- 3. Agarwal O.P, "Banking and Insurance"
- 4. Sethi, Jyotsana and Bhatia, Nishwan, "Elements of Banking and Insurance"

Note: The latest editions of the books should be followed.

2/2

Bachelor of Business Administration Semester-V Session: 2024-25 Insurance and Risk Management Course Code: BBRL-5327(OPTION CII)

Course Outcomes:

- On successful completion of this course, students will be able to:
- CO1: exchange regulatory framework of Insurance in India
- CO2: explain the nature and principles of insurance (life and general insurance)
- CO3: identify and categorise the various risks

CO4: explain the various risk control measures available and apply the insurance mechanism in risk management

Bachelor of Business Administration Semester-V Session: 2024-25 Insurance and Risk Management Course Code: BBRL-5327(OPTION CII)

Time: 3 Hours

Max.Marks:50 Theory:40 CA:10

Instructions for the Paper Setter: Eight questions of equal marks are to be set, two in each of the four Sections (A-D). Questions of Sections A-D should be set from Units I-IV of the syllabus respectively. Questions may be subdivided into parts (not exceeding four). Candidates are required to attempt five questions, selecting at least one question from each section. The fifth question may be attempted from any Section. Each question will carry 8 marks

UNIT-I

Definition, Nature, role and importance of insurance, salient features of IRDA Act 1999 Rational for opening up of Insurance sector to private sectors. Nature of life insurance contract. Annuities, surrender value, calculation of premium and measurement of risk. Progress of life insurance business in India.

UNIT-II

Fire insurance -Nature and use, policy condition, rate fixation, payment of Claims, reinsurance, marine insurance: nature. Premium calculation, payment of claims. Motor insurance policy and covers, comprehensive policies, third party Act policies, extra benefit cover motor Insurance claims.

UNIT-III

Concept of risk, corporate and personal risk management. Identification of risk: tools /technique for perception of risk: method for determining the operative causes of perils: safety audit

1/2

UNIT-IV

Evaluation of risk: risk avoidance and reduction risk : methods of loss prevention and risk reduction. Role of surveyors in loss prevention or risk reduction. techniques of risk financing Retention of risk : captive insurance companies, transfer of risk :types of risk transfer, benefits and limitations of insurance- Partial Insurance arrangements.

Suggested Readings :

- 1. Insurance Regulation and Development Act.
- 2. Gopal Krishan, G, "Insurance Principles and Practice", Sterling Publishers, New Delhi.

Bachelor of Business Administration Semester -V Session: 2024-25 Seminar Course Code: BBRS-5328

Course Outcomes:

On successful completion of this course, students will be able to:

- CO1: develop strong communication skills.
- CO2: develop the skills that will help in enhancing and shaping their thoughts and creativity.

CO3: improve their conceptual knowledge and develop critical thinking.

CO4: improve presentation skills.

Bachelor of Business Administration Semester-V Session: 2024-25 Seminar Course Code: BBRS-5328

Max. Marks: 50

Students need to go for internship of 4 weeks immediately after semester IV and submit report and present seminar on the basis of learning during internship in Semester V.

Bachelor of Business Administration Semester-VI Session 2024-25 Income Tax Course Code: BBRL-6323

Course Outcomes:

After successful completion of this course, students will be able to -

CO1: Understand the concept of Income Tax Law and the different terms.

CO2: Have the knowledge of latest provisions of Income Tax Act regarding different Heads of Income-Salaries, House Property and Business and Profession.

CO3: Understand the concept of Capital Gains and Other Sources for Assessment of Income.

CO4: Compute tax liability of assessee.

Bachelor of Business Administration Semester-VI Session 2024-25 Income Tax Course Code: BBRL-6323

Time: 3 Hours

Max. Marks: 50 Theory: 40 CA: 10

Instructions for the Paper Setter: Eight questions of equal marks (Specified in the syllabus) essay type /Numerical (in equal proportion) are to be set, two in each of the four Sections (A-D). Questions of Sections A- D should be set from Units I-IV of the syllabus respectively. Questions may be subdivided into parts (not exceeding four). Candidates are required to attempt five questions, selecting at least one question from each Section. The fifth question may be attempted from any Section. Each question will carry 8 marks

UNIT-I

Income Tax Act 1961: Basic Introduction, Brief history of Income Tax in India, Scope of the Act, Meaning of Income Tax; Concept of Income Tax; Assessment year, Previous year; Assessee; Person; Agricultural Income with examples; Residential status and Tax Liability.

UNIT-II

Heads of Income: Computation of Income from Salary inclusive of salary components Allowances; perquisites; profit in lieu of salary and deductions, Income from House Property allowable deductions, profits and gains from Business and Profession

UNIT-III

Income from Short term and long term capital gains; Income from other sources;

UNIT-IV

Computation of Gross Total Income and Total Income and the tax liability of a salaried individual, Deductions from the Gross Total Income of individuals. Tax Deduction at Source.

Suggested Readings:

- 1. Singhania, V.K., "Direct Taxes", 2020, Taxmann Publications, New Delhi.
- 2. Lal, B.B. and Vashisht, N., "Direct Taxes", 2020, Pearson Education, New Delhi.
- 3. Gaur, V.P. and Narang, D.B., "Income Tax Law and Practice", 2020, Kalyani Publications, New Delhi.
- 4. Chandra, M., Goyal, S.P. and Shukla, D.C., "Income Tax Law and Practice", Pragati Prakashan, New Delhi.

Bachelor of Business Administration Semester-VI Session 2024-25 Fundamentals of Capital Market Course Code: BBRL-6324

Course Outcomes:

On the successful completion of this course the students will be able to:

CO1: understand fundamental concepts, functions and components and instruments of capital market.

CO2: gain in-depth knowledge of mutual funds and derivatives.

CO3: learn about the role of SEBI and regulatory stock exchanges in India.

CO4: understand various stock market indices and listing requirements.

Bachelor of Business Administration Semester-VI Session 2024-25 Fundamentals of Capital Markets Course Code: BBRL-6324

Time: 3 Hours

Max. Marks: 50 Theory: 40 CA: 10

Instructions for the Paper Setter: Eight questions of equal marks are to be set, two in each of the four Sections (A-D). Questions of Sections A-D should be set from Units I-IV of the syllabus respectively. Questions may be subdivided into parts (not exceeding four). Candidates are required to attempt five questions, selecting at least one question from each section. The fifth question may be attempted from any Section. Each question will carry eight marks.

UNIT-I

Introduction-evolution, structure, functions, objectives and importance of capital market in India. Components of capital market- introduction to New issue market, stock market, financial institutions

Instruments in capital market -Shares (Equity and Preference), Warrants, Bonds and its types, GDRs, ADRs, ETFs.

UNIT-II

Mutual Funds, Derivatives (forwards, futures and options). Participants in Capital Market, Difference between Capital Market and Money Market.

UNIT-III

Stock Exchanges-Stock Exchanges in India, Organization, Management, Membership, rules of stock exchange, operators at stock exchanges SEBI guidelines on Stock Exchange, weaknesses of stock exchange in India.

UNIT-IV

Listing of securities-requirement for listing, objectives of listing, advantages of listing,

Security Market Indices-Uses of Security Market Indices, Types of Indices, Differentiating Factors in constructing Market Indices.

Suggested Readings:

- 1. V.A Avadhani, "Security Analysis and Portfolio Management", Himalaya Publishers, New Delhi.
- 2. Brown, Reilly, "Investment Analysis and Portfolio Management", Thomson Publishers.
- 3. Singh, Preeti, "Investment Management", Himalaya Publishers, New Delhi.
- 4. NCFM Modules(www.nseindia.com)
- 5. www.sebi.gov.in, www.nseindia.com, www.capitalmarket.com

Bachelor of Business Administration Semester-VI Session 2024-25 Training and Development Course Code: BBRL-6325(Option -BI)

Course Outcomes:

- On successful completion of this course, the student will have reliably demonstrated the ability to:
- CO1: explain the role of training and development in human resources management.
- CO2: assess, design, access and implement various methods, techniques and sources of training
- CO3: understand the difference between training and development
- CO4: understand the various development methods used by the organizations.

Bachelor of Business Administration Semester-VI Session: 2024-25 Training and Development Course Code: BBRL-6325(Option -BI)

Time: 3 Hours

Max. Marks: 50 Theory: 40 CA: 10

Instructions for the Paper Setter: Eight questions of equal marks are to be set, two in each of the four Sections (A-D). Questions of Sections A-D should be set from Units I-IV of the syllabus respectively. Questions may be subdivided into parts (not exceeding four). Candidates are required to attempt five questions, selecting at least one question from each section. The fifth question may be attempted from any Section. Each question will carry 8 marks

UNIT – I

Training:- Conceptual aspects, Training and Learning, Learning theories and styles Training objectives, Identification of training needs, Training Process, Policies, Plans designing training program, Methods of Training, Evaluation of Training Effectiveness and Significance of Training, wages and salary administration.

UNIT – II

Training Needs Assessment (TNA): Meaning and purpose of TNA, TNA at different levels, Approaches for TNA, output of TNA, methods used in TNA, Developing effective trainers.

UNIT – III

Development: - Concept, Difference between training and development, Objectives of development, Development Process, Development needs evolving development policies, Preparing development plans, designing development program, Development Methods, Case Studies, Role play.

UNIT-IV

Business Games, Sensitivity Training, Transaction Analysis, Behaviour Modeling and evaluation of development effectiveness. Emerging issues in Training and Development in India

Suggested Readings:

1. Armstrong M.A. "Handbook of Human Resource Management Practice", Cogan Page, London

- 2. Dayal ,I "Manpower Training in organizations" Prentice Hall of India, New Delhi.
- 3. Craig ,Robert "Training and Development Handbook" McGraw Hill, New York
- 4. Brahm Canzer, "E-Business and Commerce: Strategic Thinking &

Practice", Biztantra Publishers.

5. Kotler, Philip. "Marketing Management".

Bachelor of Business Administration Semester -VI Session: 2024-25 Contemporary Issues in Human Resource Management Course Code: BBRL-6326(Option -BII)

Course Outcomes:

After successful completion of this course, students will be able to-

CO1: Evaluate the importance of human resources and ethical issues which are concerned with human resources and understand governmental regulations affecting employees and employers.

CO2: have in depth knowledge to measure performance and linking it with rewards and compensation.

CO3: Analyze the key issues related to administering the human elements such as diversity, unemployment and changing patterns of work.

CO4: able to understand the recent developed concepts of 21st century, E-HRM, HR accounting and auditing.

Bachelor of Business Administration Semester-VI Session: 2024-25 Contemporary Issues in Human Resource Management Course Code: BBRL-6326(Option -BII)

Time: 3 Hours

Max. Marks: 50 Theory Marks: 40 CA: 10

Instructions for the Paper Setter: Eight questions of equal marks are to be set, two in each of the four Sections (A-D). Questions of Sections A-D should be set from Units I-IV of the syllabus respectively. Questions may be subdivided into parts (not exceeding four). Candidates are required to attempt five questions, selecting at least one question from each section. The fifth question may be attempted from any Section. Each question will carry 8 marks

UNIT- I

Human Resources and the Competitive advantage, ethical issues and challenges in HRM Job stress and work family conflict, Gender issues in workplace. Performance Management and Organizational Reward System: - definition, purpose, principles, concerns Ethical considerations, scope and background.

UNIT-II

Performance Management as a Business strategy, Theoretical framework; Goal setting theory, Expectancy theory ; Designing of Performance management systems ; setting goals ,measuring performance , Rewarding performance; Concept and significance , Foundation of the reward system , Economic Theories relating to pay , Psychological and Motivational theories affecting reward.

UNIT -III

Managing Diversity: Meaning, Challenges in managing diversity, Diversity in organizations, improving the management of Diversity. The nature of work: Meaning of work; Theories about work; Organizational factors affecting work, Changing patterns of work; Unemployment.

UNIT-IV

HR Retention: Benefits and strategies, HRM in Electronic Era, Human Resource Accounting & Auditing, The role of HRM in 21st century and future directions of HRM. Nature of Work & Attitude. Outsourcing and contracting.

Suggested reading:

- 1. Michael Armstrong, 'A Handbook of Human Resource Management Practices', Kogan Page London.
- 2. Luis R. Gomez Mejia, David B Balkin and Robert L Cardy, "Managing Human Resources", PHI, New Delhi.
- 3. Tanuja Agarwal, "Strategic Human Resource Management", Oxford University Press, New Delhi.